

7-point Quality Care Checklist

Our sophisticated computer system allows for our pharmacists to perform all safety checks for accuracy with our 7-point checklist

1. **ACCURACY** – we ensure that all prescription details are entered correctly:
 - a. **Patient's name, address and date of birth** verification
 - b. **Medication** – our pharmacists perform a visual and electronic scan check to ensure that the right drug is dispensed.
 - c. **Dosage** – the correct dosage is confirmed for accuracy for patient's age and health conditions.
 - d. **Directions** – we confirm the accuracy of directions for use.
2. **PRESCRIPTION INTERACTIONS** – we review your current prescriptions for any medication interactions.
3. **ALLERGIES** – we review your health record for any allergy interactions with your prescribed medication.
4. **OTC MEDICATION** – if you're taking over-the-counter products, we review your medication record for interaction with your prescribed medication.
5. **MAINTENANCE MEDICATION** – we will help you stay compliant with your medication. Sign up for automatic refills.
6. **CONSULTATION** – our pharmacists consult and educate you about your medications.
7. **SUPERIOR CUSTOMER SERVICE WITH A SMILE** – we care about our patients!

OUR MISSION

Quality Care for Every Patient, Every Time!

Lovelace
Pharmacy

